



**OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS  
CUSTOMS HOUSE:: PORT AREA :: VISAKHAPATNAM- 35  
[PHONE :( 0891)2564552: FAX: (0891)2562613]**

F.NO.S17/04/2014 -Estt

Date: 30.11.2016

**PUBLIC NOTICE NO: 29/2016**

Sub: Sevottam – Appointment of Public Grievance officer -reg.

Sevottam has been rolled out in Custom House, Visakhapatnam with effect from 11.05.2015 vide Public Notice No 11/2015 Dt 07.05.2015. As part of implementation of Sevottam, and in compliance with the provisions of the Service Quality Manual of CBEC, the details of appointment of Public Grievance Officer are as under:

Name of the Public Grievance officer with complete address	Jurisdiction
Shri Sudhakar Mishra Additional Commissioner of Customs, Custom House, Port Area, Visakhapatnam -35.  Phone : 0891-2568883 Fax : 0891-2562613 e-mail : sudhakar.mishra @ icegate.gov.in	O/o Principal Commissioner of Customs, Custom House, Port Area, Visakhapatnam -35

2. Citizens/ Clients/ Trade may approach the Public Grievance officer for any type of public grievance including delays in decision making; administrative delays etc pertaining to the Custom House, Visakhapatnam.

(SUDHAKAR MISHRA)  
ADDITIONAL COMMISSIONER.

Copy to,

- 1.All the officers in the Core Team/P.O
2. PA to Commissioner/ Joint Commissioner
3. Supdt (EDI) –to upload in the website of Custom House, Visakhapatnam
4. Notice Board.